

TAPI-Treiber

⚠ To use the TAPI connection to the corresponding user, the CTI licence must be activated for the corresponding user.

Is a Windows driver for telephony, this is often used by various software packages to display entries in the customer file or to start a call.

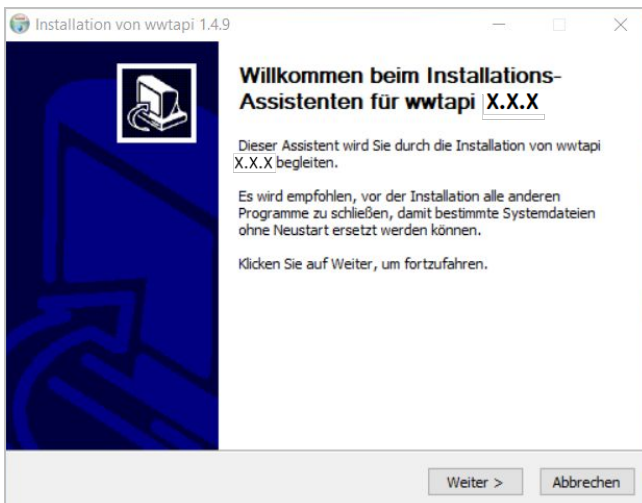
Download the driver from [wwcommunicator](#) under [Downloads](#).

⚠ Programs

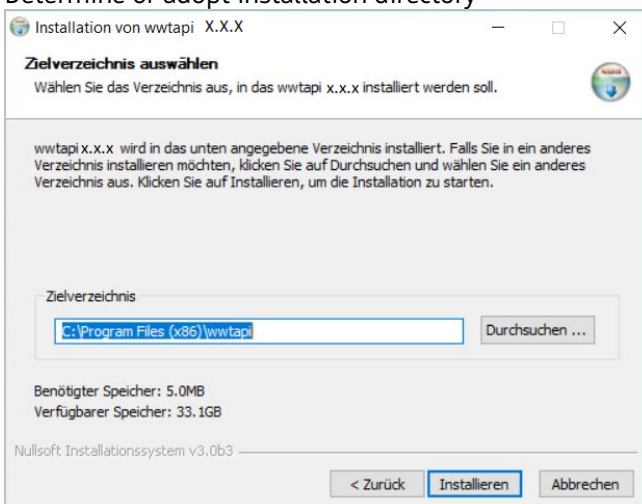
Close all running programs to prevent data loss before starting the installation, as a reboot is required after completion.

Installation

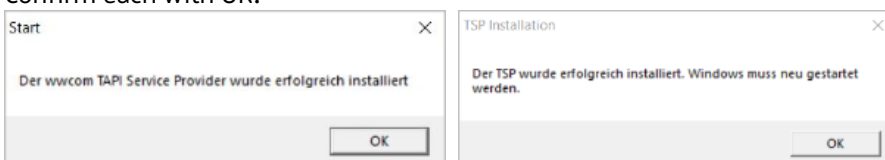
1. Start the installation wwtapi_xxx.exe and click next.



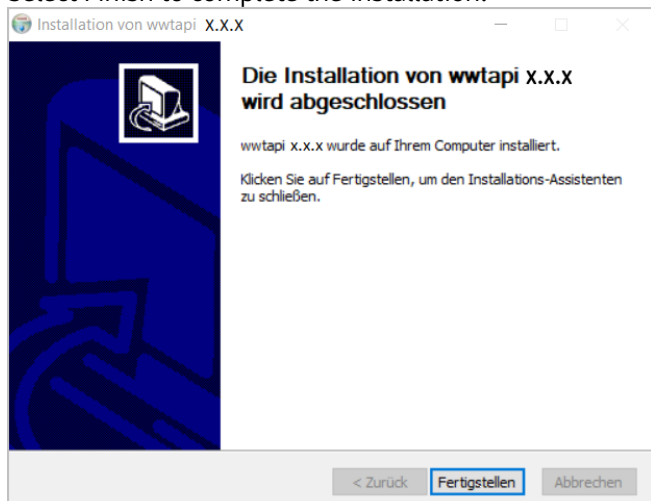
2. Determine or adopt installation directory



3. Confirm each with OK.



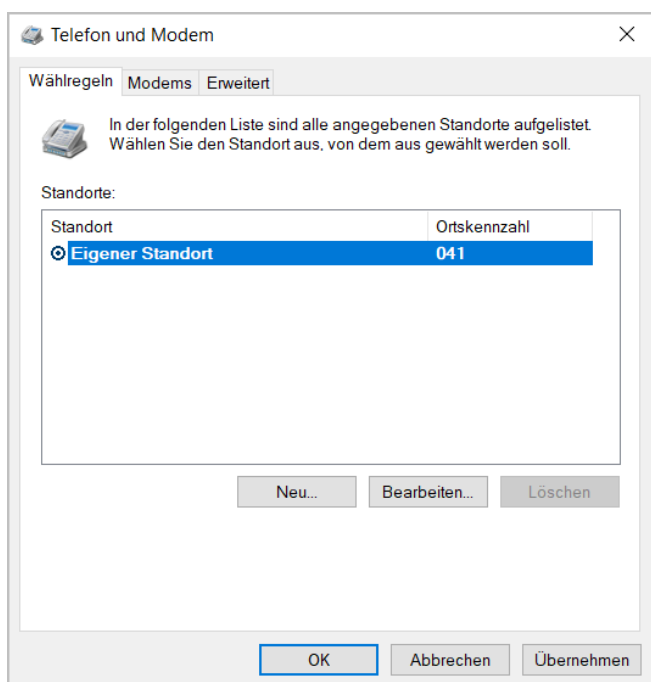
4. Select Finish to complete the installation.



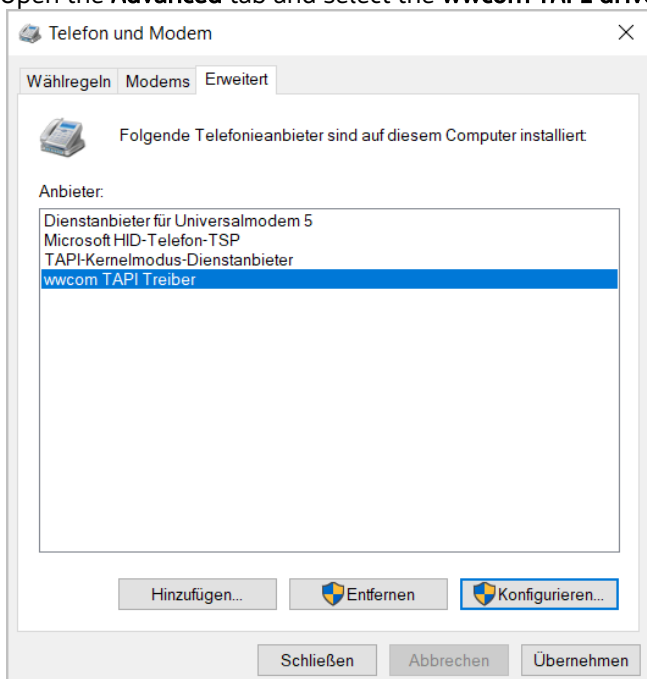
Setup

1. Call up **Telephone and Modem** in the Windows system settings and enter the required values here if necessary.

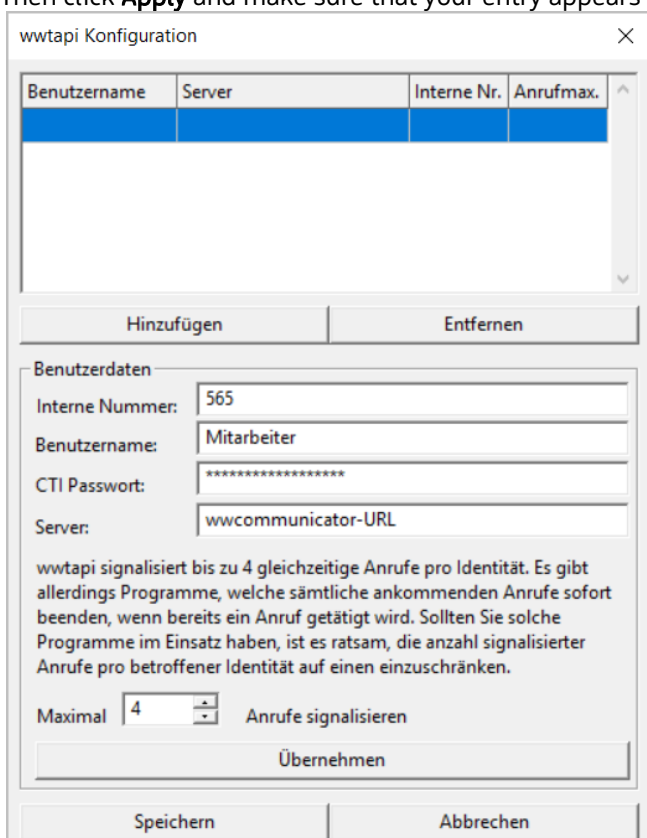
! At least one location must be defined for the driver to be displayed or configurable.



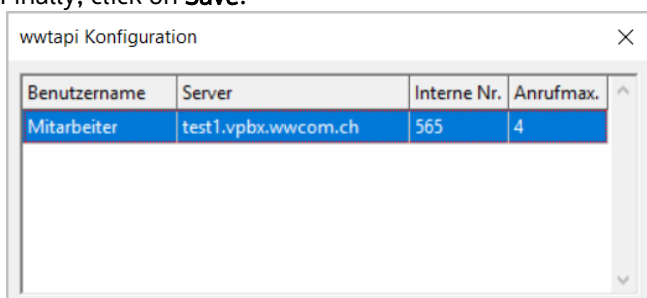
2. Open the **Advanced** tab and select the **wwcom TAPI driver** and click on **Configure**.



3. The first step is to click on **Add** and then enter the data that you have received from the telephone system administrator.
4. Then click **Apply** and make sure that your entry appears at the top of the list. Now you can add more.



5. Finally, click on **Save**.



6. Now follow the recommendation and restart the operating system

